

BARGOED TOWN CENTRE AUDIT – FEBRUARY 2015

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
23/01/08	<p><u>Morrisons Store Construction Bargoed</u> The construction of a new retail site as part of the Greater Bargoed Regeneration Scheme will allow a new food store to locate in the town.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>4/8 There have been issues with the fire alarms in the unit shops. Engineers have been called to investigate and remedy the fault. 6/10 Issues with the fire alarm system are ongoing, but engineers are currently looking at the problem. 8/12 The snagging list has been passed to Rockspring as owners of the site. Issue Closed 8/12</p>
05/03/12	<p><u>Cinema Development Bargoed</u> The scheme will include a cinema and new retail units.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/10 The re-tendering process has started. Current timescales suggest that the tender will go out in Spring 2015, with the cinema ready for opening in 2016. 15/10 An update was provided to the TCMG. 8/12 The Council's architect is currently producing a revised design, which will then go out to tender. Negotiations with Odeon continue.</p>

28/06/11	<p><u>Steps</u> <u>Hanbury Road</u> A complaint has been received regarding the condition of the repairs on Hanbury Road steps.</p>	<p>Highways <i>Gavin Barry</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/10 Will be looked at providing there is funding available following completion of the pocket park. 8/12 The pocket park scheme needs to be completed prior to this issue being considered.</p>
08/03/12	<p><u>Railway Station Fencing</u> <u>Station Road</u> Concern was raised by Cllrs at the TCMG about the condition of the chain-link fencing surround Bargoed Railway Station.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>15/10 An update was provided to the TCMG. 8/12 Welsh Government did not support the scheme and there is nothing further that CCBC can do as the landowner is Network Rail. Issue Closed 8/12</p>
25/04/12	<p><u>Illegal Parking</u> <u>Town Centre</u> A complaint was received from the Chamber of Trade regarding illegal parking in the Town Centre, which is causing problems for retailer deliveries and public transport.</p>	<p>Police <i>Ins Muirhead</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/10 Enforcement is ongoing, which has been assisted by the reinstatement of the double yellow lines throughout the town. 15/10 An update was provided to the TCMG. At the meeting, members requested that the Police undertake enforcement action against drivers who are parking illegally. 8/12 Education and enforcement is ongoing.</p>

05/10/12	<p><u>Parking Issues</u> <u>Lower High Street</u> There is a consistent problem of motorists parking on the pavement opposite the Original Factory Shop.</p>	<p>Police <i>Ins Muirhead</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/10 Bollards will be installed as part of the phase 4 public realm works, which should help. 15/10 An update was provided to the TCMG. 8/12 A tender process is underway for the supply of the bollards. Local Members will be invited to a site meeting in due course.</p>
18/03/13	<p><u>Unit Shops</u> <u>Lowry Plaza</u> The unit shops planned for the new Lowry Plaza will be actively promoted during construction to ensure that maximum occupancy is obtained in readiness for their opening.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>4/8 Discussions continue with potential tenants. 6/10 Positive discussions are ongoing for units 1&2, which are reaching Heads of Terms stage. 8/12 Negotiations are underway on units 1&2 for a national, single price retailer. Unit 4 is at Heads of Terms stage with a multiple retailer and unit 6b will be fitted out for Subway in the New Year.</p>
23/01/14	<p><u>New Notice Board</u> <u>Lowry Plaza</u> A request has been made by the Town Council to investigate the installation of a notice board on the new Lowry Plaza.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/10 A preferred location has been identified but it needs to be agreed as part of the lease of units 1&2. 8/12 The board has been agreed in principle, but needs to link with the lease of units 1&2.</p>

03/02/14	<p><u>Pocket Park Consultation Hanbury Road</u> Officers in Urban Renewal are currently carrying out a public consultation into proposals for a “pocket park”, which will occupy part of the current Hanbury Road car park.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THE ISSUE</p> <p>4/8 The final design is currently being costed. 6/10 Work is due to begin in early 2015, with the tender process due to start shortly. 8/12 The scheme is currently out to tender.</p>
08/05/14	<p><u>Choose the High Street Campaign Town Centre</u> Town Centre Management will be launching a summer campaign across the five managed towns, encouraging consumers to “Choose the High Street”. The scheme will run over the summer period and use several forms of media.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/10 Initial feedback to the scheme has been positive, with the Christmas campaign element of the scheme starting shortly. 15/10 An update was provided to the TCMG. 8/12 Updates to the TCMG are ongoing. The project is aimed to be long-term, with more initiatives launching in 2015.</p>
21/05/14	<p><u>Assessment of Access Junction Hanbury Road Car Park</u> At the TCMG, a complaint was received from the Town Council in relation to the access junction of Hanbury Road Car Park. The junction is very tight and does not provide enough room for two vehicles to enter/exit the car park at the same time.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p> <p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/10 Costs have been received, but no budget is available at present. Will be looked at following tender submissions for pocket park scheme. 15/10 An update was provided to the TCMG. 8/12 This will be looked at as part of the pocket park scheme</p>

20/08/14	<p><u>Glutton Litter Sucker Trial</u> <u>Morrisons Store, Lowry Plaza</u> Officers in Cleansing would like to trial a new, rechargeable “Glutton Litter Sucker” device in Bargoed to keep the town clean. They are working with Morrisons management with a view to storing the equipment in the store’s warehouse.</p>	<p>Cleansing <i>Rhodri Lloyd</i></p>	<p>6/10 Cleansing officers have met with the store’s management and initial discussions around storing the unit in the store have been positive. 8/12 The store manager has identified a location to store the device. Colleagues in Cleansing will liaise with the store.</p>
03/09/14	<p><u>Damage to Bench</u> <u>O/S Barclays Bank, Hanbury Road</u> One of the newly installed wooden-topped benches has been damaged and requires a new wooden slat.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>6/10 The contractor has been asked to provide details of the supplier in order to source a replacement. 8/12 A replacement is being procured.</p>
03/09/14	<p><u>Christmas Event</u> <u>Town Centre</u> Planning is underway for a Christmas event in the town centre, which is scheduled to take place on 29th November 2014.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	<p>6/10 Planning is ongoing. 15/10 An update was provided to the TCMG, where the group allocated £2k towards the event from the Area Forum Budget. 8/12 The event was well-received and feedback will be provided to the TCMG.</p>
03/09/14	<p><u>“Choose The High Street @ Christmas” Campaign</u> <u>Town Centre</u> The “Choose the High Street” campaign is being extended to the Christmas period to encourage people to shop locally this Christmas. The scheme will involve a voucher scheme that all retailers will have the opportunity to sign up to.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	<p>6/10 A Christmas voucher booklet is being produced for the five managed towns. Retailers are currently being invited to submit offers. 15/10 An update was provided to the TCMG. 8/12 40,000 voucher booklets have been distributed across the Borough. A supporting YouTube video is launching on 8/12.</p>

16/09/14	<p><u>Deep Clean of Public Realm</u> <u>Royal Square</u> Cllr. Davies has asked for a deep clean of Royal Square to address the floor staining, litter and cigarette ends in the area.</p>	<p>Cleansing <i>Tony White</i></p>	<p>6/10 The probation team is scheduled to undertake the work shortly. 8/12 The work has been completed. Issue Closed 8/12</p>
06/10/14	<p><u>Additional Parking Provision</u> <u>Lowry Plaza</u> At the TCIG, Cllr. Davies asked if Officers could look at the possibility of part of Lowry Plaza being converted into parking bays to provide more car parking within the town centre.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>15/10 An update was provided to the TCMG. 8/12 An assessment has been carried out and only one additional parking space would be created, which does not make it financially viable. Issue Closed 8/12</p>
06/10/14	<p><u>Flooding in Ricci's Café</u> <u>Hanbury Square</u> The drainage on Hanbury Square has been overflowing during heavy rain, which has led to flooding within Ricci's Café on several occasions.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>8/12 Monitoring is ongoing.</p>
10/10/14	<p><u>Remedial Works</u> <u>Hanbury Square</u> A complaint has been received from a retailer in relation to the mess being caused by the contractors carrying out remedial works on Hanbury Square.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>8/12 The work has been completed. Issue Closed 8/12</p>
13/10/14	<p><u>Organised Shoplifting</u> <u>Morrisons, Bargoed Gateway</u> A gang of 7 shoplifters, who are using mobile phones to co-ordinate thefts from retailers, has targeted the Morrisons store.</p>	<p>Police <i>Ins Muirhead</i></p>	<p>8/12 This item was for information only and no update could be provided by the Police. Issue Closed 8/12</p>

16/10/14	<p><u>Installation of Christmas Illuminations</u> <u>Town Centre</u> The lamp post banners are due to be removed for the Christmas period to make way for the festive illuminations that will be placed on lighting columns throughout the town centre.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	8/12 The illuminations have been installed and no issues have been raised.
17/10/14	<p><u>Graffiti Removal</u> <u>Lower High Street</u> The area connecting Lower High Street to the bus station has a large amount of graffiti on the pavements, which requires removal.</p>	<p>Cleansing <i>Tony White</i></p>	8/12 The graffiti has been removed. Issue Closed 8/12
17/10/14	<p><u>Parking Enforcement Event</u> <u>Town Centre</u> At the TCMG, concern was expressed in relation to the amount of illegal parking within the town centre. The local Police will be arranging a parking enforcement day where officers concentrate on education and enforcement.</p>	<p>Police <i>Ins Muirhead</i></p>	8/12 Enforcement continues.
12/12/14	<p><u>Parking Complaint</u> <u>Hanbury Road</u> A complaint has been received from a business on Hanbury Road. Vehicles are parking outside their property for long periods, which is making their stock deliveries difficult.</p>	<p>Police <i>Ins Muirhead</i></p>	
16/01/15	<p><u>Limited Waiting Bays</u> <u>Cardiff Road</u> A business on Cardiff Road has complained that the new 30-minute waiting bays are being used by vehicles for long periods of time.</p>	<p>Police <i>Ins Muirhead</i></p>	

23/01/15	<p><u>Choose the High Street – Past & Present</u> <u>Town Centre</u> The next phase of the Choose the High Street campaign will start in 2015. Entitled ‘Choose the High Street - Past & Present’ the campaign will aim to reconnect people with their local town centre.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	
23/01/15	<p><u>Banner Changeovers</u> <u>Town Centre</u> The banners on the street lighting columns will be installed during February throughout the town centre.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	
30/01/15	<p><u>Partially Collapsed Drain Cover</u> <u>O/S Shoe Zone, High Street</u> A drain cover and the surrounding carriageway have partially collapsed, causing a deviation in the surface.</p>	<p>Highways <i>Gavin Barry</i></p>	